



CASE STUDY 7

FAITH-BASED ORGANIZATION (TEXAS)

From paperwork overload to a volunteer-friendly data system.

ORGANIZATION OVERVIEW



Type: Faith-Based Community Outreach Organization



Location: Texas



Size: 150+ volunteers, 12 community programs



Mission: 150+ volunteers, 12 community programs

THE CHALLENGE

This organization relied heavily on volunteers — most of whom were not tech-savvy.

Challenges included

- Paper forms that required manual data entry
- Disconnected spreadsheets for food distribution, outreach visits, and family support

- Staff overwhelmed with administrative tasks
- Inconsistent data across programs
- Limited visibility into service gaps or high-need families

They needed a simple system volunteers could use without frustration.

GOALS & DESIRED OUTCOMES

The organization wanted to:

- Simplify data entry
- Reduce time spent processing paper forms
- Improve accuracy and consistency
- Build dashboards leaders could check weekly
- Strengthen reporting for donors and grant partners

SANDAI'S APPROACH

SaNDaI created a human-centered, volunteer-friendly solution:

- Replaced paper forms with a mobile-friendly digital intake
- Built a simple "Volunteer View" dashboard
- Standardized all program forms into one consistent format
- Designed everything with no jargon, big buttons, and clear steps
- Trained volunteers using hands-on demonstrations



THE SOLUTION DELIVERED

- A unified outreach and distribution dashboard
- Easy mobile intake forms for volunteers
- Automated weekly summaries for leadership
- A simplified workflow that eliminated manual entry

THE RESULTS



75% reduction in time spent processing paperwork



Volunteers adopted the new system within one week



Leadership gained real-time insight into who was served



Data accuracy increased dramatically



Donor communication improved with stronger metrics

IMPACT ON MISSION

Staff and volunteers now spend more time connecting with families — and less time wrestling with paper forms — strengthening community relationships and service delivery.

WHY THEY CHOSE SANDAI

They needed a data partner who valued simplicity, volunteer capacity, and human connection as much as they did.



WHAT'S NEXT

SaND AI is adding automated outreach reminders for families needing follow-up services.

CLIENT TESTIMONIAL



We were drowning in paperwork. SaND AI listened, simplified everything, and built a solution our volunteers could actually use. No coding, no confusion, just clarity.

— Administrative Pastor